

49 W 28th Street, FL 3, New York, NY 10001 - Ph (212) 603-9685 Please send back to: info@speakitalynyc.com

DATE	FULL NAME	
ADDRESS		
СІТҮ	STATE	ZIP
MOBILE PHONE	HOME	
TYPE OF SERVICE		
		SA[] MASTER CARD[] AMEX[]
		CVV
NAME ON CARD		
BILLING ADDRESS (if different)		

\*For payment check, please send to Speakitaly NYC - 49 W 28th Street, FL 3, New York, NY 10001

## **CANCELLATION POLICY**

TRANSLATIONS AND SPEAKITALY SERVICES FOR DUAL CITIZENSHIP

1) When a project is commissioned, the order cannot be canceled unless the cancellation email is received within 15 minutes.

2) If a document is rejected and needs to be submitted again, the commissioner must pay for new fees (shipping or time for a new appointment )

3) If the information provided turns out to be incorrect SpeakItaly will bill for a new search. It is your responsibility to make sure it is all correct.

4) The data and documents that you provide will be used exclusively to be translated and to obtain documents if you need to be assisted in the retrieval of documents

5) Any of the data that we will collect from you shall be used in a correct, lawful, and transparent manner in order to protect your privacy.

6) We will not disclose any personal information to third parties except for the agencies involved in the process such as the Italian consulate, official agencies appointed by the Italian consulates, and US government agencies that are the repositories of the vital record documents involved.

7) Consultations: If you get all your questions answered before the type of consultation happens (phone or in-person), it is counted as completed. Orders can be voided within 24 hours only.

SIGNATURE\_\_\_\_\_